BIAS
Technology Support

WAREHOUSE OPERATIONS / SELF-ASSESSMENT

THE WAREHOUSE TECHNOLOGY HEALTH CHECK

25 questions to assess the health of your barcode, mobile and warehouse technology

IDENTIFY RISKS BEFORE THEY BECOME DOWNTIME

For warehouse, logistics and distribution teams

BIAS Technology Support

25-POINT CHECK

How healthy is your warehouse technology?

Your warehouse relies on technology working reliably every day. From mobile computers and barcode scanners to printers, batteries and wireless connectivity, even small issues can affect productivity and create unnecessary downtime.

This 25-point health check will help you quickly identify areas of your technology estate that may need closer attention.

HOW IT WORKS

YES — We are confident this is true

NO — This is not currently true or we are unsure

5 sections • 25 questions • 1 overall health score

Add up your YES answers as you go, then use the scorecard at the end.

This checklist is designed as a practical guide rather than a technical audit.

01 / DEVICE HEALTH

Mobile Computers & Scanners

Are your devices performing as they should?

		YES	NO
01	Do your mobile computers and scanners reliably last through a typical working shift?	☐	☐
02	Are device batteries still performing adequately?	☐	☐
03	Are scanners consistently reading barcodes without repeated attempts?	☐	☐
04	Are screens, triggers, keypads and scan engines free from significant wear or damage?	☐	☐
05	Are your devices still suitable for the applications and tasks your workforce needs to perform?	☐	☐

YOUR SECTION SCORE _____ / 5

02 / UPTIME

Repairs, Reliability & Downtime

How much disruption are equipment problems creating?

		YES	NO
06	Do you know how many devices are currently out of service?	☐	☐
07	Do you track recurring faults or repeat repairs?	☐	☐
08	Do you have a defined process for getting failed equipment repaired quickly?	☐	☐
09	Do you have sufficient spare equipment to cover unexpected failures?	☐	☐
10	Do you have agreed service levels or turnaround times for repairs?	☐	☐

YOUR SECTION SCORE _____ / 5

03 / LIFECYCLE

Fleet & Lifecycle Management

How well do you understand your technology estate?

		YES	NO
11	Do you maintain an accurate inventory of your mobile devices, scanners and printers?	☐	☐
12	Do you know the age and condition of your key equipment?	☐	☐
13	Do you know which devices are approaching end-of-life?	☐	☐
14	Do you have a plan for replacing ageing equipment?	☐	☐
15	Do you regularly review whether your existing devices are still fit for purpose?	☐	☐

YOUR SECTION SCORE _____ / 5

04 / INFRASTRUCTURE

Printers & Connectivity

Is the wider technology environment supporting your operation?

		YES	NO
16	Do your barcode and label printers operate reliably?	☐	☐
17	Are printing or labelling issues rarely responsible for operational delays?	☐	☐
18	Do mobile devices maintain reliable connectivity throughout your working environment?	☐	☐
19	Are you confident there are no significant Wi-Fi coverage or connectivity issues?	☐	☐
20	Are your devices, printers and software properly integrated with your wider systems?	☐	☐

YOUR SECTION SCORE _____ / 5

05 / FUTURE READINESS

Support & Future Planning

Are you prepared for what happens next?

		YES	NO
21	Do you have a preventative maintenance approach for your technology estate?	☐	☐
22	Do you regularly assess whether repairing or replacing equipment is more cost-effective?	☐	☐
23	Do you have a plan for obsolete or unsupported equipment?	☐	☐
24	Do you have a technology plan to support future warehouse growth or change?	☐	☐
25	Do you have a technology partner or support process you can rely on when something goes wrong?	☐	☐

YOUR SECTION SCORE _____ / 5

YOUR RESULTS

Your technology health score

Add up the YES answers from your five checklist sections.

YOUR OVERALL SCORE

_____ / 25

21-25 — **HEALTHY**

Your technology appears to be performing well. Continue monitoring and planning ahead.

14-20 — **REVIEW**

Some areas warrant a closer look. Start with your lowest-scoring sections.

0-13 — **ACTION**

Several areas may need attention to reduce avoidable operational problems.

YOUR FIVE SECTION SCORES

Mobile computers & scanners	___ / 5
Repairs & reliability	___ / 5
Fleet & lifecycle	___ / 5
Printers & connectivity	___ / 5
Support & future planning	___ / 5

BIAS Technology Support

NEXT STEP

Spotted a weak point?

Your score can highlight where there may be an issue.

The next step is understanding why.

BIAS Technology can help you assess your existing warehouse technology and identify practical opportunities to improve reliability, reduce downtime and extend the useful life of your equipment.

WE CAN HELP WITH

- Mobile computers
- Barcode scanners
- Printers
- Repairs & maintenance
- Health checks
- Wireless & connectivity
- Upgrades
- End-of-life equipment

WANT A SECOND OPINION?

Talk to BIAS Technology about your warehouse technology estate.

BOOK A HEALTH CHECK →

biastechnology.com

01202 620955 • sales@biastechnology.com